§sas

**Professional
Services**

SAS® INSTALLATION AND CONFIGURATION SERVICE

■ **Key Benefits**

- **Optimise Your Investment in SAS®:** Our experienced consultants will ensure that your SAS deployment is properly installed and configured.

- **Extensive Documentation and Support:** We will provide you with comprehensive and customised documentation and supply this to SAS Customer Support.

- **Reduce Risk and Control Costs:** SAS experts are familiar with all aspects of SAS technology and understand how to deliver best value from the SAS Business Analytics Framework. By dealing with our experts, you can be sure that the job will be done properly first time.

The SAS® Installation and Configuration Service encompasses the entire set-up process for a SAS deployment. This service covers documentation, installation, hotfix application, testing and high level knowledge transfer across all platforms.

Service description

To get best value from your investment in SAS, it makes good business sense to ensure that your deployment has been properly installed and configured.

During a SAS Installation and Configuration Service, our expert consultants will start by providing documentation detailing all required pre-requisites for installation. We will then lead a series of conference calls with your team to confirm and clarify our requirements.

Whilst onsite, our experts will install SAS software onto all machines identified in your IT topology. We will then apply all relevant hotfixes and complete a series of globally verified standard tests to confirm the connectivity and basic functionality of appropriate software components. Following this, we will conduct high level knowledge transfer with a designated contact within your team.

Finally, we will complete all documentation, pass this to our Customer Support team and lead a series of conference calls with you to answer any questions about your installation

Service activities

Over the course of the project, SAS consultants will:

- Document all required pre-requisites for installation and discuss these with you in a series of conference calls

- Install SAS software onto all machines identified within your IT topology

- Apply the latest, relevant hot-fixes to all identified machines

- Complete standard tests to verify connectivity and basic functionality

- Conduct high level knowledge transfer pertaining to the installation process and SAS tools with a designated member of your team

- Complete all relevant documentation and pass to SAS Customer Support

- Discuss any questions about your installation in a series of conference calls.

THE POWER TO KNOW®

Service deliverables

During the course of the project, SAS consultants will provide you with:

- **A Customised Pre-Requisites Document:** Detailing all actions required to be completed before installation.

- **An Installation Report:** Describing the implementation and installation procedure as well as the configuration details for the various machines within the deployment architecture.

- **A Client Install Configuration Document:** Containing screen shots and written instructions allowing you to install additional SAS client PCs unaided.

- **A Post-Installation Report:** Detailing onsite testing completed for functionality and connectivity.

Estimated duration

Duration may vary in line with your particular requirements, the number of departments using SAS, the location of client sites, the sophistication of your analytic and IT environments.

Estimated price

Price depends upon various factors: level of effort, required skills or expertise, market demands and business strategy. Contact your SAS Account Manager to determine the estimated price and duration of this service, and for more information about related services. All travel and expenses are additional.

■ The SAS Advantage

We understand and can apply SAS technology better than anyone else. Our development expertise spans three decades, and our experience with customers around the world is unrivalled. You can rest assured that with every engagement, our methodologies and best practices will deliver tangible results for your organisation.

Now, with the SAS Installation and Configuration Service you can be sure that your SAS deployment is properly set-up and tested.

■ Please contact us for details

- +46 (0)8 52 21 70 00
- services@swe.sas.com
- www.sas.com/sweden