What doctor? Why AI and robotics will define New Health



AI is the next step in the healthcare technology evolution

Last decade

Medical Products

Equipment, Hardware, Consumables



Differentiation is solely through product innovation. Focused on historic and evidence based-care.

Current decade

Medical Platforms

Wearable, Big Data, Health Analytics



Differentiation by providing services to key stakeholders. Focused on real time outcome based-care.

Next decade

Medical Solutions

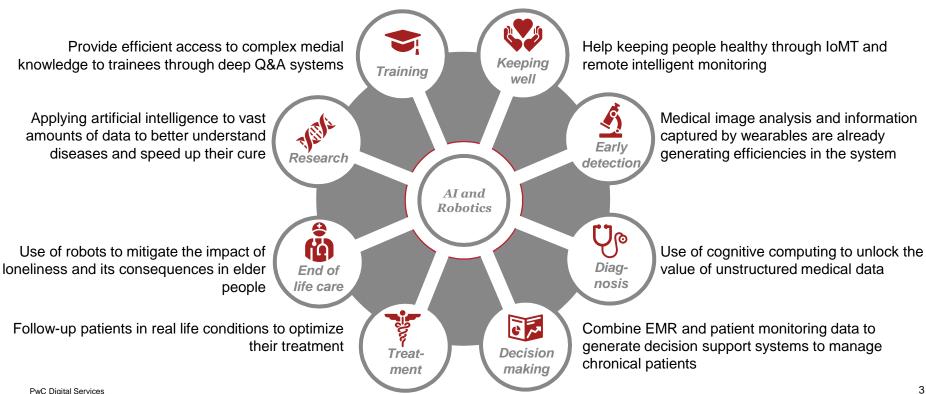
Robotics, AI, Augmented Reality



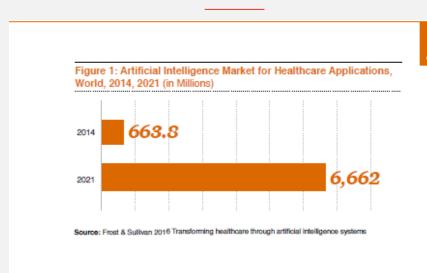
Differentiation via intelligent solutions for evidence/outcome based health. Focused on preventive care.

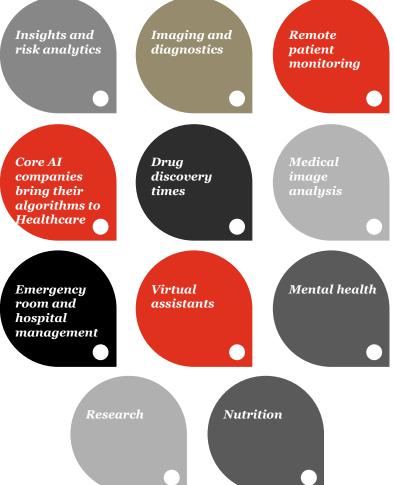
Source: Frost & Sullivan, 'Transforming healthcare through artificial intelligence systems', 2016

AI and robotics are already transforming healthcare



Investment is booming in many areas



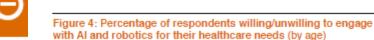


People is ready

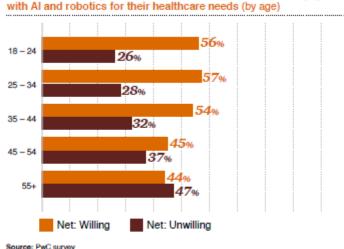
Figure 2: Percentage of respondents willing/unwilling to engage with Al and robotics for their healthcare needs (total sample)



Source: PwC survey







Source: PwC survey

Patients are more willing to automate routine procedures where the human touch is less relevant

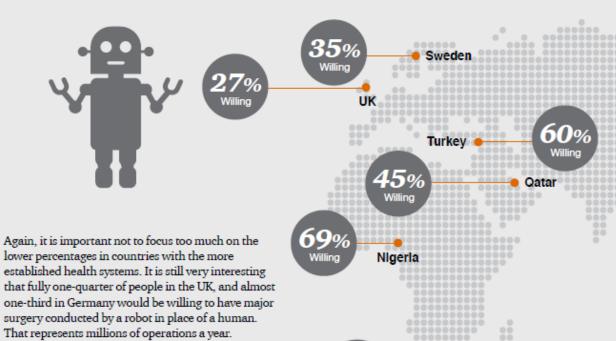
Figure 7: Procedures respondents were most willing to receive from an Al/robot, when asked to rank three



Source: PwC survey

Will robots replace humans in the operating theater?

Undergoing major surgery performed by a robot



South Africa

These findings are telling and point towards a greater
– and in some countries almost complete – acceptance
of AI and robots for delivering many different types of
healthcare services, treatments and procedures.

Top disadvantages identified





If something unexpected is found (e.g. during surgery or in a test), I don't trust robots with artificial intelligence to make decisions on what to do





Advanced computers/ robots with artificial intelligence are impersonal and people need the "human touch" when it comes to their healthcare





Only a doctor or human healthcare professional can make the right decisions for health treatments/ procedures (e.g. they look beyond the data and take into account context and underlying, complexities, are able to use intuition, etc.)





We don't understand this kind of technology enough to know if it can benefit or be dangerous in healthcare

In this journey every party has its responsibilities



Governments

Create quality standards, regulatory framework and appropriate incentive systems to adopt these technologies



Professionals

Understand how AI and robotics have the potential to work for and with them, and be open to change



Patients

Be more accustomed to AI and robots and discover the benefits for themselves. It will become part of everyday life



Private sector

By providing AI and robotic solutions the private sector has the opportunity to disrupt healthcare for the good



Decision makers

Develop an evidence base methodology to measure the effectiveness and efficiency of these solutions