



Claims Decision Management

COMPANY FOCUS

GWP
BILLIONS 

OF WHICH GI CIRCA
45% 



Large UK Insurer

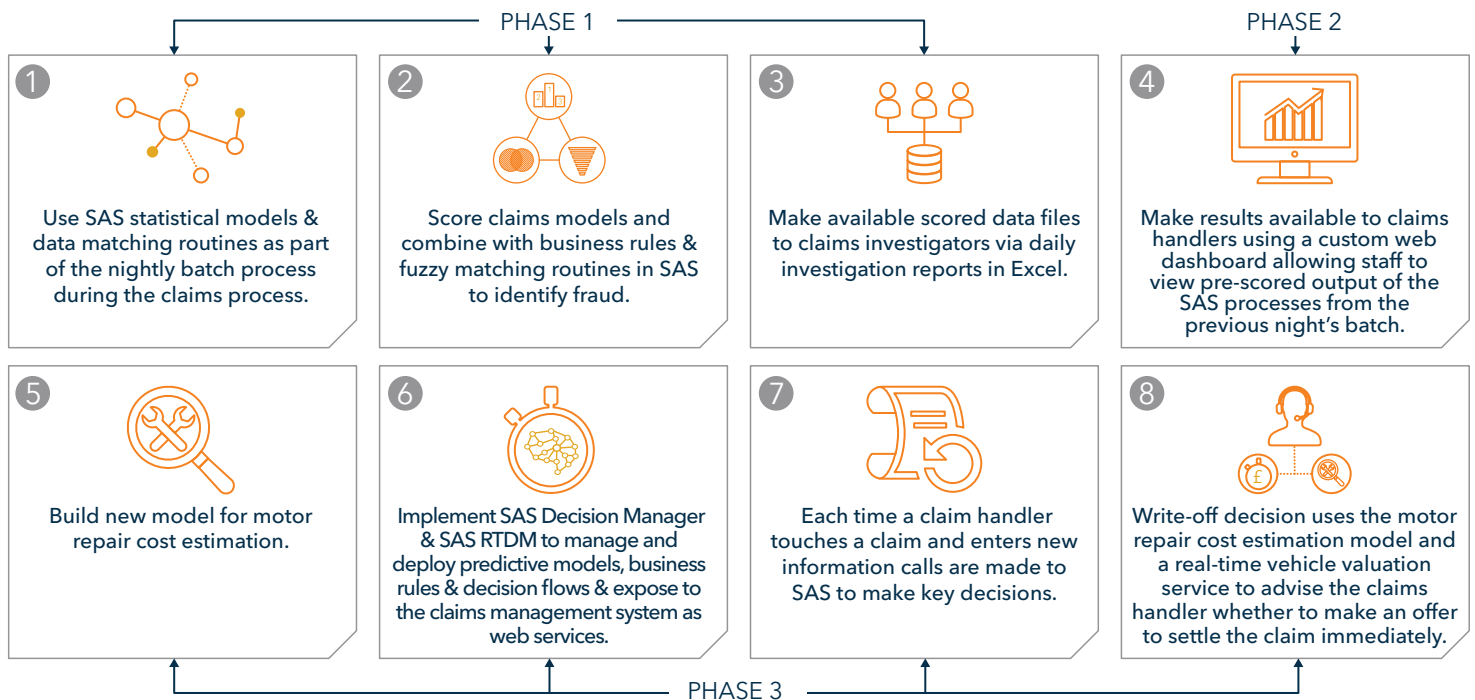
 **1000's**
EMPLOYEES

10,000's
WRITE-OFFS
PER ANNUM 

CHALLENGE


 Repair or write-off decision
 Liability Decision
 Fraud Assessment
 Routing decisions on time critical perils
 Life-Cycle/Calendar
 Early Settlement

SOLUTION



BENEFITS

EXCELLENT CUSTOMER FEEDBACK
DUE TO **QUICK RESOLUTION OF CLAIMS**




TOTAL LOSS ACCURACY

SAVINGS MEASURED IN



CUT TIME FOR WRITE-OFF DECISIONS FROM **WEEKS TO DAYS**



DEPLOYMENT OF RTDM IS **SAVING BETWEEN 3 & 11 DAYS STORAGE PER WRITE OFF**



SOFTWARE

SAS 9.4

- SAS Data Management Advanced
- SAS Enterprise Miner
- SAS Grid
- SAS Decision Manager
- SAS Real Time Decision Manager

For more information please visit www.sas.com/uk/customerexperience

