

The Quality Imperative: SAS Institute's Commitment to Quality

A corporate statement of SAS' commitment to product quality,
service quality, and customer satisfaction



Protecting Privacy

SAS is committed to complying with all applicable global data protection and privacy laws, both with respect to personal information about our employees and with respect to personal information that is collected or received from customers. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure appropriate and lawful use, SAS has put in place reasonable physical, electronic, and managerial procedures to safeguard and secure such information. For more information, see the following websites:

- SAS Code of Ethics (http://www.sas.com/content/dam/SAS/en_us/doc/other1/code-of-ethics.pdf)
- SAS Privacy Statement (sas.com/privacy)
- Persons in the European Union should access the EEA version of this Privacy Statement applicable to processing of personal information subject to the General Data Protection Regulation. (https://www.sas.com/en_us/legal/privacy/eea-privacy-statement-corp.html)
- For enterprise hosting managed by SAS, see the SAS Hosted Managed Services Privacy Policy. (http://www.sas.com/en_us/legal/on-demand-privacy.html)

Release Information

The version of this paper is January 2022.

Unless otherwise indicated, this document relates only to SAS 9.4, SAS Viya, and the products that are available with SAS 9.4 and SAS Viya. It also relates to services from the date of this paper forward. Quality processes are continually evolving. Therefore, SAS reserves the right to modify the processes described in this document at any time. If you are using SAS 9.4 and SAS Viya and have questions about processes in those releases, send email to qualitypaper@sas.com.

Learn more about SAS Solutions at sas.com.

