

2020 Winter Holiday Care



The Health Care Center will be closed from Dec 24, 2020 at 12:00 p.m. until Jan 4, 2021 at 8:00 a.m.

Winter Holiday Care for HCC Primary Care Patients

- Employees and their covered dependents may be seen at urgent care and medical facilities within the Blue Cross/Blue Shield PPO Network.
- The answering service and an on-call provider are available by phone all day on Saturdays, Sundays, Christmas Day, New Year's Day and on weekdays after 12 p.m.
- To reach the answering service, call the HCC at [919-531-8809](tel:919-531-8809) and follow the voicemail prompts.

Prescriptions: Save time and money by picking up required refills early

- The HCC Pharmacy is closed from 12:30 p.m. Dec. 24 until 8 a.m. Jan. 4.
- If you need refills prior to the Winter Holiday, please contact the HCC Pharmacy at [919-678-8261](tel:919-678-8261) as soon as possible.
- **Mail orders:** Call and speak with the HCC pharmacy directly to discuss mail order options. Do not click "Mail to me" on walgreens.com or on the app as your prescriptions may be sent from another Walgreens location, take longer to get to you and cost more.

Early refills

- Refills normally due between Dec 24 and Jan 4 can be filled early at the HCC Pharmacy.
- Request early refills by Wednesday, Dec 16 and pick up as soon as possible, but no later than **12:30 p.m. on Dec 24.**
- Prescriptions not picked up before the Winter Holiday will be processed under the 2021 drug plan, which this year has very minimal changes and should not impact most medications.

Save money

- 30-day prescriptions for generic drugs are only \$5 at the HCC Pharmacy, but cost \$10 at Walgreens and all other retail pharmacies.
- If you don't get your prescription refilled at the HCC Pharmacy before the Winter Holiday, you may request your refill at any retail Walgreens.
- Remember—only the HCC Pharmacy can fill and refill 90-day prescriptions.

COVID-19 Resources

- [Symptoms: COVID-19, Common Cold, Flu or Allergies?](#)
- [When to Test and Quarantine](#)
- [NC DHHS COVID-19: Find My Testing Place](#)
- [Wake County free testing site](#)
- [HCC Coronavirus \(COVID-19\) Update page](#)