

HOW IS TECHNOLOGY BEING USED TO FIGHT FRAUD?

NEARLY **2/3** of organizations currently use **exception reporting or anomaly detection techniques** in their fraud-related initiatives

AND
MORE THAN **1/2** use **automated monitoring** of red flags or violations of business rules.

Over the next two years, the use of each of these types of analytics is expected to grow to **72%** of organizations.



of organizations use a formal **case management software** program.

The risk areas where organizations most commonly use data analytics to monitor for potential fraud are

PURCHASING (41%)
AND
DISBURSEMENTS (38%).



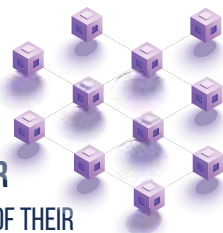
26% of organizations currently use biometrics as part of their anti-fraud programs, and another **16%** expect to deploy biometrics as part of their programs over the next two years.

29% of organizations currently contribute to a data-sharing consortium to help prevent and detect fraud

AND ANOTHER

21% would be willing to contribute to one in the future.

ONLY **9%** OF ORGANIZATIONS CURRENTLY USE **BLOCKCHAIN/ DISTRIBUTED LEDGER TECHNOLOGY** OR **ROBOTICS** AS PART OF THEIR ANTI-FRAUD PROGRAMS.



THE USE OF ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING AS PART OF ORGANIZATIONS' ANTI-FRAUD PROGRAMS IS EXPECTED TO ALMOST

TRIPLE

OVER THE NEXT TWO YEARS.

Budget and financial concerns

are the biggest obstacle for many organizations in adopting new anti-fraud technology;



80%

of organizations noted this factor to be a

major or **moderate challenge.**

55%

OF ORGANIZATIONS EXPECT TO **INCREASE** THEIR BUDGETS FOR **ANTI-FRAUD TECHNOLOGY** OVER THE NEXT TWO YEARS.