

# Managed Application Services

## Remote Managed Services

SAS Remote Managed Services fulfills your application management needs when you want your solution and data to remain on-site. SAS remotely manages the application, including design support, installation, configuration, and the support and maintenance of the SAS Platform.

### WHAT IS SAS® REMOTE MANAGED SERVICES?



Remote monitoring and management of SAS software and services.

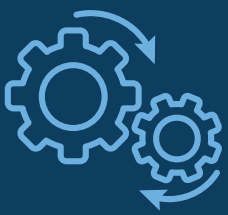


SAS skills and expertise to remotely monitor and manage the SAS solution.



SAS solution and data on-site or use your own third-party cloud provider.

### KEY FEATURES

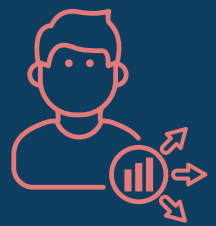


#### Improve System Uptime and Problem Resolution

The standards and best practices employed by SAS are used to manage your applications. This can augment the skill sets of your IT management staff to help create a more reliable infrastructure – meaning more uptime for end users.

With SAS Remote Managed Services, the right application is managed by the right expert to administer the solution. You get the data warehousing foundation and the business analytics – the total solution – all in one package.

#### Expertise

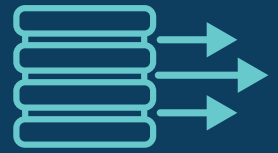


#### Communication

Get a single point of contact for customer liaison and project management. SAS Remote Managed Services provides the ultimate accountability for the end-to-end solution.

#### Industry-Ready Solutions for Fast Implementation

Deploy your solution based on your requirements and deploy turnkey solutions based on our history of deploying SAS solutions for our customer base. Take advantage of our service and get your SAS solution running faster, with customizations you require.



### WHY SAS?



Industry-Leading Analytics



Problem, Event and Incident Management



Data Privacy Controls



Deployed Remotely and Scalable



Event and Escalation Monitoring and Alerting



Personnel, Physical and Logical Security



Server, SAS Client and Third-Party Software Installation



24/7 Alerting on SAS Software



Experienced in Handling High-Security Data



Industry Best Practices



30-Minute Response for Software Availability



Patching SAS Software for Security and Functionality