

Conditions of Booking - SAS® FORUM UKI 2020

IMPORTANT: THE ORDER AND THIS LEGAL AGREEMENT SET OUT BELOW GOVERN THE PROVISION OF THE EVENT (AS DEFINED BELOW IN SECTION 1) AND ANY RELATED SERVICES BY SAS AND YOUR PURCHASE OF A PLACE TO ATTEND THE EVENT AND ANY RELATED SERVICES. PLEASE READ THE ORDER AND THESE TERMS CAREFULLY. ADVICE ABOUT YOUR LEGAL RIGHTS IS AVAILABLE FROM YOUR LOCAL CITIZENS' ADVICE BUREAU OR TRADING STANDARDS OFFICE.

1. DEFINITIONS

1.1. In these Terms these capitalised words have the following meanings:

- (a) **"Agreement"** means the Order Form and the Terms together with the SAS Privacy Statement.
- (b) **"Event"** means the SAS® FORUM UKI 2020 held by SAS at the Venue as detailed on the following Event site: <https://www.sas.com/sas/events/uki/sasforum.html>
- (c) **"Event Date"** means the date on which the Event is held, which is the 12th November 2020
- (d) **"Event Outside Our Control"** means any act or event beyond Our reasonable control, including without limitation strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster, weather events or failure of public or private telecommunications networks or digital transmission links, restrictions of law, regulations, orders or other governmental directives, labour disputes, acts of God, third-party mechanical or other equipment breakdowns, fiber optic cable cuts, interruption or failure of telecommunication, Internet failures or delays, cyber attacks on information or information systems or other similar events.
- (e) **"Order"** means the order You make via the online Event registration process for the services provided by SAS in relation to the Event.
- (f) **"Order Form"** means the completed online form You fill in to register for the Event (as confirmed by Us).
- (g) **"SAS", "We", "Us" or "Our"** means SAS Software Limited (CRN: 01316437), a company registered in England and Wales with its registered office address at Wittington House, Henley Road, Medmenham, Marlow, Bucks. SL7 2EB.
- (h) **"Sessions"** means sessions at the Event which are topic specific and are listed on the Event website during the online registration process.
- (i) **"Terms"** means these terms and conditions.
- (j) **"You" or "Your"** means, if you are an individual, the individual booking the Event or if you are a company, the company on whose behalf you are making a booking for the Event.
- (k) **"Venue"** Shall mean the third party hosted environment provided by third party supplier Proske GmbH, Aventinstrasse 2, 83022 Rosenheim, Deutschland ('PROSKE') on which the Event will be held and to which you will be provided access in order to attend the event.

1.2. When We use the words "writing" or "written" in these Terms, this will include e-mail unless We say otherwise.

2. CONTRACT; CONTACT DETAILS AND OTHER INFORMATION

If You have any questions about the Agreement or Your Order please write a letter to Us at Our registered office address set out above in section 1.1(g) (for the attention of the SAS Community Manager – Carole Murray). Alternatively You can contact Us by emailing the SAS Community Manager at Carole.Murray@sas.com or by calling Us on 0141 223 9321 and asking to speak to the SAS Community Manager.

- 2.1. The Agreement is entered into between You and SAS and sets out the terms on which We agree to allow You (and if You are a company, Your named employees) to attend the Event and to provide related services to You. You agree that you are ordering services on Your own behalf or on behalf of your employer. If You are ordering services on behalf of your employer You confirm that you have full authority from your employer to do so, and acknowledge that SAS is relying on this when agreeing to enter into a contract with You.
- 2.2. The Agreement will become binding on You and SAS after You place Your Order, accept these terms by clicking 'Accept' during the online registration process. This is when a contract comes into existence between You and SAS. The Agreement will expire (unless terminated early in accordance with these Terms) once We have provided the Event and all related services to You.

- 2.3. If any of these Terms conflict with the terms of the Order Form, the Order Form will take priority.
- 2.4. We shall assign an order reference number to the Order and inform You of it during the Event registration process. Please quote the order reference number in all subsequent correspondence with Us relating to the Order.
- 2.5. The images of the Event on the Event website are for illustrative purposes only.

3. CHANGES TO THESE TERMS

- 3.1. We may revise these Terms from time to time in the event of changes in relevant laws and regulatory requirements.
- 3.2. If We have to revise these Terms under clause 3.1, We will give You at least 1 (one) months' written notice of any changes to these Terms before they take effect. If We change these Terms You can choose to cancel the contract in accordance with clause 12.3(c).

4. CHANGES TO YOUR ORDER

4.1 You may make a change to the Sessions You have chosen to attend (or if You are a company the Sessions You have chosen for Your named employees to attend) before the Event start date via the Event website at <http://sas.com/uk/forum>. We will try to make these changes for you but may not be able to accommodate your requested changes.

4.2 We will ask You to provide the names of the attendees for the Event upon registration. If You wish to make any changes to these names You must notify Us before 10 working days prior to the Event start date and ensure that the substitute agrees to the terms of the Agreement. After this time We will try to accommodate requests for changes to the names of individuals attending the Event but cannot guarantee that We will be able to accommodate such changes.

5. EVENT CHARGES

There are no fees payable to attend the Event (the Event admission is free of charge). The parties recognise that despite the fees being nil, there is still valid consideration for this to be a legally binding contract.

6. PROVIDING THE EVENT AND RIGHT FOR SAS TO MAKE CHANGES TO THE EVENT FORMAT

- 6.1. We will make every effort to provide the Event on time. However, there may be delays due to an Event Outside Our Control. See section 11 for Our responsibilities when an Event Outside Our Control happens.
- 6.2. We will need certain information from You that is necessary for Us to provide the Event. We will ask for this information from You (or from the individual making the booking on Your behalf if You are a company) during the registration process. We will not be liable for any delay or non-performance where you have not provided this information to Us after We have asked.
- 6.3. We may make changes to the published programme, Sessions and speakers attending the Event at any time. If We make these changes We will attempt to let You know as soon as practicable by posting a revised agenda on the Event registration site. Please continue to check the Event registration site after You have booked in order to be informed of these changes.

7. IF THERE IS A PROBLEM WITH THE SERVICES PROVIDED AT THE EVENT

- 7.1. In the unlikely event that there is any defect with the services provided by SAS at the Event:
 - (a) please contact Us and tell Us as soon as reasonably possible;
 - (b) please give Us a reasonable opportunity to repair or fix any defect; and
- 7.2.
 - (a) If You notify Us during the Event We will use every effort to repair or fix the defect as soon as reasonably practicable. You will not have to pay for Us to repair or fix a defect with the services provided by Us at the Event.
- 7.3. If You are a consumer, You have legal rights in relation to services not carried out with reasonable skill and care, or if the materials We use are faulty or not as described. Advice about Your legal rights as a consumer is available from Your local Citizens' Advice Bureau or Trading Standards office. Nothing in these Terms will affect these legal rights.

8. OUR LIABILITY TO YOU IF YOU ARE A CONSUMER

- 8.1. This section 8 sets out Our liability to You if You are a consumer.
- 8.2. If We fail to comply with the Agreement:

- (a) We are responsible for loss or damage You suffer that is a foreseeable result of Our breach of the Agreement or Our negligence; but
- (b) We are not responsible for any loss or damage that is not foreseeable.

Loss or damage is foreseeable if they were an obvious consequence of our breach or if they were contemplated by You and Us at the time we entered into this contract.

- 8.3. Our liability to You under section 8.2(a) is limited to £10,000 (ten thousand pounds).
- 8.4. We only allow You to attend the Event and provide related services for personal use. You agree not to use the services for any commercial, business or re-sale purpose, and We have no liability to You for any (a) loss of profit, (b) loss of revenue, (c) loss of anticipated savings, (d) loss of opportunity, (e) loss of goodwill, (f) loss of business, (g) business interruption, or (h) loss of business opportunity.
- 8.5. **WE WILL NOT IN ANY CIRCUMSTANCES BE RESPONSIBLE TO YOU FOR ANY TRAVEL EXPENSES OR HOTEL COSTS OR ANY RELATED CANCELLATION FEES CHARGED TO YOU BY A THIRD PARTY.**
- 8.6. Notwithstanding 8.2, 8.3, 8.4 and 8.5 We do not exclude or limit in any way Our liability for:
 - (a) death or personal injury caused by Our negligence or the negligence of Our employees, agents or subcontractors;
 - (b) fraud or fraudulent misrepresentation;
 - (c) breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession);
 - (d) breach of the terms implied by sections 3, 4 and 5 of the Supply of Goods and Services Act 1982 (description, satisfactory quality, fitness for purpose and samples); and
 - (e) defective products under the Consumer Protection Act 1987.

9. OUR LIABILITY TO YOU IF YOU ARE NOT A CONSUMER

- 9.1. This section 9 sets out Our liability to You if You are not a consumer.
- 9.2. We shall not be liable to You for any of the following types of loss whether such losses were foreseen, direct, foreseeable, known or otherwise howsoever arising, whether in contract, tort (including negligence) or otherwise: (a) loss of profits whether actual or anticipated; (b) loss of revenue; (c) loss of anticipated savings; (d) loss of business; (e) loss of opportunity; (f) loss of goodwill; or (g) for any indirect, special, consequential or incidental loss or damage.
- 9.3. **SUBJECT TO SECTION 9.2 THE TOTAL AGGREGATE LIABILITY OF SAS IN RESPECT OF ALL CLAIMS ARISING OUT OF OR IN CONNECTION WITH THE AGREEMENT (WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE) SHALL BE LIMITED TO £20,000 (TWENTY THOUSAND POUNDS STERLING).**
- 9.4. Notwithstanding sections 9.2 and 9.3 We do not exclude or limit in any way Our liability for:
 - (a) death or personal injury caused by Our negligence or the negligence of Our employees, agents or subcontractors;
 - (b) fraud or fraudulent misrepresentation;
 - (c) breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession); and
 - (d) defective products under the Consumer Protection Act 1987.

10. WARRANTIES AND WARRANTY DISCLAIMER

- 10.1. Some or all of this section may not apply to You if You are a consumer. Advice about Your legal rights is available from Your local Citizens' Advice Bureau or Trading Standards office.
- 10.2. SAS warrants that it shall provide the Event and related services using reasonable skill and care. SAS warrants that it is under no obligation or restriction that would in any way prevent or interfere with its ability to perform its obligations under this Agreement.
- 10.3. **EXCEPT AS EXPRESSLY SET OUT IN THIS AGREEMENT SAS DISCLAIMS ALL OTHER WARRANTIES, CONDITIONS AND TERMS, WHETHER EXPRESS OR IMPLIED BY STATUTE, COMMON LAW OR OTHERWISE, WITH RESPECT TO THE EVENT OR SERVICES PROVIDED IN CONNECTION WITH THE EVENT, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A**

PARTICULAR PURPOSE.

11. EVENTS OUTSIDE OUR CONTROL AND TECHNICAL PROBLEMS

- 11.1. We will not be liable or responsible for any failure to perform, or delay in performance of, any of Our obligations under the Agreement that is caused by an Event Outside Our Control, technical issues, the unavailability of key personnel or key materials without which We cannot provide the Event or if there are low numbers of attendees registered to attend the Event.
- 11.2. If an Event Outside Our Control takes place that affects the performance of Our obligations under the Agreement:
 - (a) We will contact You as soon as reasonably practicable to notify You; and
 - (b) Our obligations under the Agreement will be suspended and the time for performance of Our obligations will be extended for the duration of the Event Outside Our Control. Where the Event Outside Our Control affects Our provision of the Event to You, We will arrange a new Event date as soon as reasonably practicable after the Event Outside Our Control is over.
- 11.3. You may cancel the Agreement if an Event Outside Our Control takes place and You no longer wish to attend the Event. Please see Your cancellation rights under section 12. We will only cancel the Agreement if the Event Outside Our Control continues for longer than 1 (one) week or occurs on or immediately prior to the Event in accordance with Our cancellation rights in section 13.
- 11.4. We may have to delay the Event if We have to deal with technical problems, the unavailability of key personnel or key materials, or an Event Outside Our Control. We will contact You to let You know in advance where this occurs, unless the problem is urgent or an emergency. If We delay the Event You can choose to: (a) attend the Event on the new dates; or (b) cancel Your Order in accordance with section 12. If You choose option 11.4(a) the Agreement will continue between Us updated so as to reflect the new Event dates and We will send You a new Order confirmation by email.
- 11.5. We will not be liable if any of the Event break out spaces or Sessions meet their maximum capacity and therefore you are unable to attend.
- 11.6. We will not be liable for any lack of functionality or inability to access the Event due to redundant or outdated or unsupported software or operating system on Your electronic systems.

12. YOUR RIGHTS TO CANCEL

- 12.1. You can cancel Your Order at any time for any reason before 10 working days prior to the Event start date. You can do this by contacting Us via one of the methods set out in section 2 above. Please note that We need to **receive** Your notice of cancellation before 10 working days prior to the Event start date. This does not affect Your rights to cancel under this section 12.
- 12.2. You have the following rights to cancel Your Order where You choose to cancel because We delay the Event, We are affected by an Event Outside Our Control, We change the Agreement under section 3 to Your material disadvantage, or we change the Sessions under section 6.3 to Your material disadvantage: (a) if We have not started to provide the Event or related services to You, You may cancel Your Order by contacting Us in accordance with section 2 above; and (b) if We have started to provide the Event or related services to You, You may cancel Your Order by contacting Us in accordance with section 2 above.
- 12.3. You may cancel the Agreement with immediate effect by giving Us written notice if:
 - (a) We break this contract in any material way and We do not correct or fix the situation within 30 days of You asking Us to in writing;
 - (b) We go into liquidation or a receiver or an administrator is appointed over Our assets;
 - (c) We change these Terms under section 3.2 to Your material disadvantage; or
 - (d) We are affected by an Event Outside Our Control.

This does not affect Your legal rights as a consumer if the provision of services by SAS is below reasonable standards.

13. OUR RIGHTS TO CANCEL

- 13.1. We may cancel or delay the Event due to an Event Outside Our Control, technical issues, the unavailability of key personnel or key materials without which We cannot provide the Event or if there are low numbers of attendees registered to attend the Event. If We have to cancel the Event before the start date of the Event or on the Event date(s) due to an Event Outside Our Control, technical issues, the unavailability of key personnel or key materials without which We cannot provide the Event or if there are low numbers of attendees at the Event, We will promptly contact You.

13.2. We may cancel the Agreement at any time with immediate effect by giving You written notice if:

- You break the contract in any other material way and You do not correct or fix the situation within 30 days of Us asking You to in writing; or
- You breach or threaten to breach Our intellectual property rights.

14. HOW WE USE YOUR PERSONAL INFORMATION

14.1. Any personal information You provide to SAS, Our subcontractors, and/or their third party payment processors during the Event registration process will be processed by SAS or its subcontractors for the purpose of completing the transaction with You, registering You for the Event, and Your chosen Sessions, or if You are a company the Sessions You have chosen for Your named employees.

14.2. If You consent to SAS processing Your personal information by ticking the box on the Event Registration Page, any personal information You give SAS will be treated in accordance with SAS' privacy statement which can be found at www.sas.com/privacy.html.

14.3. Your personal information may be collected at the Event. Any personal information You provide to a SAS representative, SAS partner, Event sponsor or third party at the Event will be treated in accordance with the notice provided to You by SAS. **PLEASE NOTE THAT:**

- i. SAS representatives will be filming at the event. SAS may publish videos and presentations online on the internet and in. If You do not wish your image to be included please notify a SAS representative prior to or at the event and please adjust settings in platform if do not want Your details to be visible.
- ii. Your name and email may be visible to other attendees of the Event and also to Event sponsors. Please ensure You adjust settings in platform if You do not want Your details to be visible.

14.4. If you are entering into the Agreement on behalf of a company, 'You' in this section refers to Your named employees whose details You provide to Us. You warrant that You have the all requisite consents to provide Your employees' personal information to Us and for Us to process Your employees' personal information in accordance with this section.

15. INTELLECTUAL PROPERTY RIGHTS

15.1. Any notes and/or materials provided to You prior to or at the Event ("SAS Materials") are the exclusive copyrighted property of SAS and are made available to You for Your personal use or if You are a company for the personal use of Your employees. All right, title, and interest in and to copyrights, patents, trade secrets, or other intellectual property rights in the SAS Materials shall belong exclusively to SAS. None of the SAS Materials may be reproduced, republished, distributed or posted. Copyright notices and other proprietary rights notices in the SAS Materials shall not be deleted or modified. SAS and all other SAS Institute Inc. product and service names are registered trademarks or trademarks of SAS Institute Inc. in the USA and other countries. indicates USA registration.

16. CONFIDENTIALITY

16.1. You agree not to disclose any information You receive at or in connection with the Event relating to Us which appears by its very nature to be confidential.

17. HEALTH AND SAFETY

17.1. You agree to comply with any instructions provided by SAS employees and contractors which are provided to You for the purpose of ensuring the health and safety of Event attendees, SAS employees and/or SAS contractors. SAS shall be entitled to eject You from the Event if You fail to adhere to these policies or processes, or SAS' instructions, and this threatens or has the potential to threaten the health or safety of other attendees, SAS employees and/or contractors.

18. DISCLAIMER OF DAMAGE TO PROPERTY

18.1. We are not liable for any theft, damage, destruction or loss of Your property at, during or after the Event. Please note that You should obtain insurance to cover any such loss or damage.

19. OTHER TERMS

19.1. We may transfer Our rights and obligations under the Agreement to another organisation, and We will always notify You in writing if this happens, but this will not affect Your rights or Our obligations under the Agreement.

19.2. The Agreement is between You and Us. No other person shall have any rights to enforce any of its terms.

19.3. Each of the sections of these Terms operates separately. If any court or relevant authority decides that any of them are

unlawful, the remaining sections will remain in full force and effect.

- 19.4. If We fail to insist that You perform any of Your obligations under the Agreement, or if SAS do not enforce Our rights against You, or if SAS delay in doing so, that will not mean that We have waived Our rights against You and will not mean that You do not have to comply with those obligations. If We do waive a default by You, SAS will only do so in writing, and that will not mean that SAS will automatically waive any later default by You.

The Agreement is governed by English law. You and We both agree to submit to the non-exclusive jurisdiction of the English courts. However, if You are an individual and a resident of Northern Ireland You may also bring proceedings in Northern Ireland, and if You are an individual and a resident of Scotland, You may also bring proceedings in Scotland.

- 19.5. You agree that You have read the Agreement, understand it, and agree to be bound by its terms and conditions. It is further agreed that the Agreement constitutes the complete and exclusive statement of the terms and conditions between You and Us governing its subject matter. The Agreement replaces all communications, oral or written, between the parties relating to its subject.

20. VENUE ACCEPTABLE USE AND ACCESS

- 20.1. You agree to use the virtual Venue platform on which the Event will be held for the purposes of accessing the event only. Any other actions are expressly prohibited
- 20.2. You are prohibited from sublicensing, licensing, selling, leasing, renting or otherwise make the Event, Venue or Event Materials available to third parties
- 20.3. You warrant that You will not introduce any viruses into the Venue hosted system
- 20.4. When using the virtual Venue platform, you shall not: (a) copy, translate, disassemble, decompile, reverse engineer, or otherwise modify, in full or in part, or make any derivative works of the virtual Venue platform, (b) use the virtual Venue platform in breach of applicable law, in particular You will not transmit any content or data that is unlawful or infringes any intellectual property rights of third parties; (c) circumvent or endanger the operation or security of the virtual Venue platform.
- 20.5. You accept that any use and access to the Venue that is prohibited in this agreement or by law will or which results in harm to the virtual Venue platform will result in removal of access and legal proceedings if necessary.
- 20.6. You may access the virtual Venue platform through mobile applications obtained from third-party websites such as Android or Apple app store. The use of mobile applications as such is subject to the terms and conditions agreed upon download/access to the mobile application and is not subject to the terms of the Agreement
- 20.7. We cannot guarantee virus free uninterrupted access throughout the Event. We will not be liable for any interrupted use or lack of access, or for any (i) a scheduled downtime by the third party Venue provider (iii) unavailability caused by factors outside of Our or third party Venue provider's reasonable control, such as unpredictable and unforeseeable events that could not have been avoided even if reasonable care had been exercised.
- 20.8. Our third party hosted Venue platform provider PROSKE may create analyses utilizing, in part, Your Data and information derived from Your use of the virtual Venue platform, as set forth below ("Analyses"). Unless otherwise agreed, personal data contained in Your Data is only used to provide the virtual Venue Platform and Consulting Services. Analyses may be used for the following purposes:
- product improvement (in particular, product features and functionality, workflows and user interfaces) and development of new PROSKE products and services,
 - improving resource allocation and support,
 - internal demand planning,
 - training and developing machine learning algorithms,
 - improving product performance,
 - verification of security and data integrity
 - identification of industry trends and developments, creation of indices and anonymous benchmarking.
- 20.9. As between You and Us, all rights therein, that are not expressly granted to You, are reserved to Us or licensors, including without limitation if those were created to address a requirement of or in collaboration with You. Such as all ideas, proposals, concepts and original expression, in any and all formats, presented by Us, are proprietary to PROSKE and shall comprise and remain Ours exclusive right and property. Furthermore, We retain all rights, including all patent, trademark, copyright, trade secret, know-how, and any other proprietary rights, in and to the production, implementation and promotion of its proposals.
- 20.10. Prohibited Activities. You will not, and will not permit any user to, use the system and event Venue access to do any of the following:
- 20.17.1. send unsolicited marketing material or communications in any form (commonly referred to as "SPAM");
 - 20.17.2. engage in any activities or actions that infringe or misappropriate the intellectual property rights of others, including, but not limited to, using third party copyrighted materials without appropriate permission, using third party trademarks without appropriate permission or attribution, or using or distributing third party information protected as trade secret information in violation of a duty of confidentiality;
 - 20.17.3. engage in any activities or actions that would violate the personal privacy rights of others, except as permitted by applicable law;
 - 20.17.4. engage in any activities that may be harmful to the system and event Venue or to the reputation of SAS or any of its subcontractors;
 - 20.17.5. engage in any activities that interfere with or adversely affect SAS customers;
 - 20.17.6. collect information by deceit, under false pretences, or by impersonating any person or entity or otherwise misrepresenting Your affiliation with a person or entity;
 - 20.17.7. use any content or technology that may damage, interfere with, intercept or take unauthorized control of the System, or any part thereof, or any program or data, including viruses, worms or time bombs;
 - 20.17.8. use the system and event Venue in any manner that threatens any part of its infrastructure including, but not limited to, providing inadequate security, allowing unauthorized third parties to access the system and event

- Venue or attempting to circumvent any of Our or Our third party platform provider's measures for controlling or monitoring usage;
- 20.17.9. use viruses, worms, corrupt files, Trojan horses, or other forms of corruptive code, or any other content which may compromise the system and event Venue or its performance;
 - 20.17.10. interfere with the proper functioning of the system and event Venue, including any deliberate attempt to overload the system and event Venue by any means;
 - 20.17.11. monitor or crawl the system and event Venue such that the system and event Venue is impaired or disrupted;
 - 20.17.12. conduct or condone denial of service attacks;
 - 20.17.13. avoid any use limitations placed on the system and event Venue such as access limitations;
 - 20.17.14. probe, scan or test the vulnerability of the system and event Venue or breach any system and event Venue security measures;
 - 20.17.15. monitor data or traffic on the system and event Venue;
 - 20.17.16. gain unauthorized access to the system and event Venue or any other SAS infrastructure whether through hacking, password mining, reverse engineering, or any other means;
 - 20.17.17. send or transmit harassing, abusive, libelous, defamatory, deceptive, fraudulent, pornographic or obscene materials or assist in any similar related activities;
 - 20.17.18. intentionally omit, delete, forge, or misrepresent transmission information, including headers, return mailing, and Internet protocol addresses;
 - 20.17.19. engage in any activities or actions intended to misuse or abuse users' and attendees passwords or other Confidential Information;
 - 20.17.20. use the system and event Venue for any illegal purpose, in violation of any applicable laws or regulations, or in violation of the rules of any other service provider engaged for Your benefit
 - 20.17.21. assist or permit any person to engage in any of the activities described above.
 - 20.17.22. If You become aware of any prohibited activities described in this Section, You will use reasonable efforts to remedy such activities promptly, including, if necessary, limiting or terminating a Attendee and user access to the system and event Venue, and inform Us of such activities. We may deem it necessary to report any activity that it suspects violates any law or regulation to appropriate law enforcement officials, regulators or other appropriate third parties without necessarily advising You. Such reporting may include disclosing appropriate information about You and Your network and systems information related to the alleged violations of this Section or the Agreement. We may cooperate with appropriate public agencies or other appropriate third parties to assist with the investigation and prosecution of illegal conduct related to alleged violations of this Section or the Agreement.

21. GIFTS

- 21.17. You will be eligible to receive items contributed by or attributable to SAS following attendance of the Event (the 'Goody Bags'). We will ensure We comply with our company's ethics and gifts rules and the applicable laws when issuing Goody Bags.
- 21.18. You will be eligible for a Goody Bag if You are a United Kingdom or a Republic of Ireland resident only. Any attendees outside of the United Kingdom and the Republic of Ireland will not be eligible for a Goody Bag.
- 21.19. A maximum of one Goody Bag may be issued per Event attendee, and the pre-requisite to receipt of said Goody Bag will be the provision of a receipt address and attendance at the Event. Your receipt of the Goody Bags will be obtained on a voluntary basis and will require Your submission of an address to which the Goody Bag will be issued. The address You submit must be in the United Kingdom or the Republic of Ireland, any addresses provided outside of the United Kingdom or Republic of Ireland will be disregarded and not be issued a Goody bag.
- 21.20. SAS confirm that the address information will not be kept longer than needed to send out the Goody Bags and in accordance with the relevant data protection laws.
- 21.21. SAS make no warranty regarding the quality of the items featured in the Goody Bag and accept no liability if the are in any way damaged, missing or incomplete or if the Goody Bag gets lost in transit.
- 21.22. You will be solely responsible in ensuring that receipt of Goody Bag is in adherence with Your company policy. You confirm You understand that SAS is a vendor and a lobbyist and, at this event, may provide items that may be considered gifts by Your employer. You certify that You have confirmed with Your employer that it is permissible for You to accept gifts under applicable laws and rules. Alternatively, if prohibited under applicable laws and rules or otherwise by Your employer, You may decline to accept or decline provide details for receipt of items.