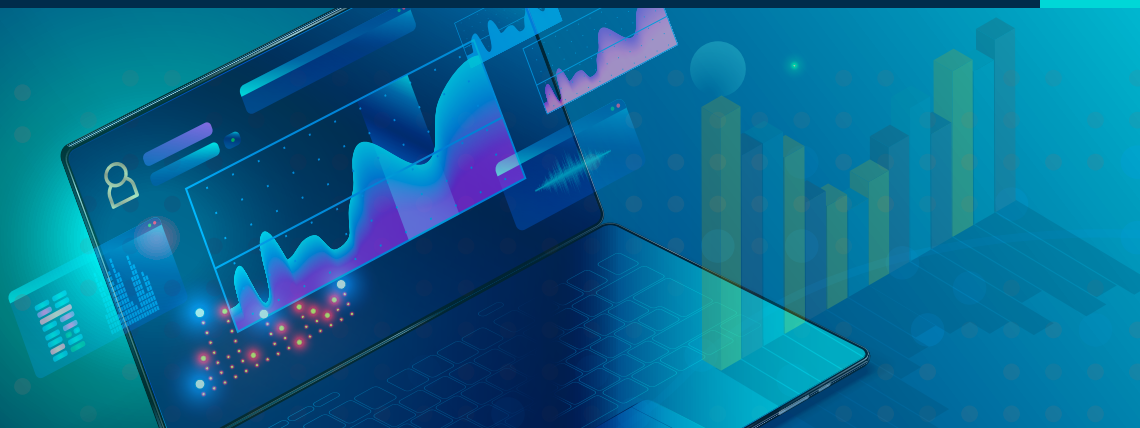


# Manage covert human intelligence sources in a controlled, yet transparent way



Efficiently cultivate, recruit and manage human intelligence sources.



Securely collect, combine, analyze and govern intelligence data.



Minimize risk with comprehensive, effective processes and strategies.

## The Issue

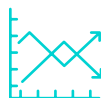
Most policing and intelligence agencies operate human intelligence sources - that is, people who form and use relationships with others to obtain or provide the agency with access to behind-the-scenes information. Agencies refer to these operations as covert human intelligence sources (CHIS). Operating practices, procedures and legislative requirements governing CHIS activities are different for every agency. But the public, courts and politicians expect that activities performed by every CHIS will be legal, ethical and in line with human rights legislation. They also expect that human intelligence sources will be managed with the highest levels of integrity.

Unfortunately, the threat of complacency, compromise and corruption is high. In seeking to have the CHIS gain greater access to criminal networks, there's a potential for officers to provoke or encourage others to commit crimes they wouldn't have committed otherwise. When things go wrong, the public's confidence in policing is eroded. To make matters worse, compromised sources are at substantial risk of violence. Every agency's goal must be to protect their sources, their handlers and their reputation.

## The Challenge



**Maintaining compliance.** Complying with legislation, policies and national standards requires rigorous management of all CHIS activities. SAS® data and analytics technology enables tightly governed processes while intuitive dashboard views reveal insight into activities across the organization.



**Minimizing multifaceted risks.** Technical challenges with gathering intelligence have intensified, making traditional informant handling increasingly necessary. But there are inherent risks in cultivating, recruiting, handling and managing human sources. Through advanced analytics technologies, SAS helps to quickly identify and alert about escalating risks or anomalies in handler or source behaviors.



**Targeting sources effectively.** Achieving an accurate view of existing sources and gaps in coverage is challenging. Capability mapping helps by showing what sources you have and what coverage you need at any given time.

## Our Approach

Process rigor and governance help agencies comply with multiple policies and guidelines for CHIS operations. Our comprehensive, secure solution covers operations ranging from cultivation and authorization to conduct and use of the source and deregistration. The solution includes enriched intelligence products along with an intuitive dashboard for a visual overview of all activities. We provide software and services to help you:

- **Comply with a wide range of policies and procedures.** Through tight governance and managed workflows and processes, you'll have assurance that your work complies with legislation and policies worldwide.
- **Manage the entire CHIS program securely and effectively.** SAS helps you oversee and evaluate performance of handlers, sources and departments - and identify HR issues and training needs. Handle reviews for authorities and configure your risk assessment process to match your needs.
- **Improve operational and intelligence processes.** Capability mapping provides an accurate, dynamic view of source coverage. It highlights coverage gaps and better informs source targeting strategies. This allows you to see which areas require additional coverage.

## SAS® Difference

With SAS, policing and intelligence agencies can take a proactive approach rather than responding after a crime has occurred. SAS helps you:

- Adhere to a thorough yet streamlined intelligence process - from start to finish.
- Combine and evaluate enterprisewide data to achieve a rich, contextual view of items like intelligence and incidence reports, or performance reviews. Sensitive information remains secure behind the firewall, so you can safely share confidential data and avoid security leaks.
- Monitor activities across the organization with a comprehensive, interactive dashboard. The dashboard streamlines management of people and activities across multiple departments, and provides the detailed oversight required for regulatory compliance.
- Expose anomalies in handlers' management of sources by alerting supervising staff to patterns of activities that deviate from mandated practice or represent potential escalating risk to the source, handlers or organization.

SAS provides a systematic, governed way to approach the entire range of CHIS operations. Our solution reduces all types of risks - for human sources, officers and the organization.

The screenshot displays the SAS Visual Investigator interface, which is used for investigating and searching data. The interface includes a navigation bar at the top with options like Home, Alerts, Tasks, Management, Patterns, Search, Unapproved Sources, and Overdue Sources. The main content area is divided into several sections:

- My Tasks:** A table listing tasks with columns for Object, Task, Description, and Due Date. The tasks include Risk Assessment and Submit.
- Registered Sources by Status:** A bar chart showing the number of sources in different statuses: Active (4), Cultivation (3), Deregistered (2), In Approval (2), and Under Review (1).
- Reporting Themes:** A bar chart showing the number of sources for different reporting themes: 3, 3, 3, 2, and 1.
- Sources by Region:** A bar chart showing the number of sources in different regions: 5, 3, 3, and 1.
- Search and Create New Objects:** A search bar and buttons for creating new objects like HSM Source File, Information Report, HSM Source Registration, and HSM Contact Report.
- Frequent IR Sources:** A list of sources with names like Gordon Ross, John Smith, and Andy Jones, along with their frequencies.
- Recently Viewed:** A section for recently viewed objects, currently showing "No recently viewed objects".

Learn more about [SAS and human source management](#).

