



sas® forum JM KINGSTON 2010

What's New at SAS

Blenda Torres, SAS LA North



THE
POWER
TO KNOW.

THANK YOU!

- You have made possible:
 - A growing community of SAS users in Jamaica with a strong Executive Committee to guide the way, but we need to continue working!!!
 - Development of a mutual support structure for leveraging local resources and knowledge
 - Exposure to a vibrant and warm culture

Moving Forward...

- Best Practices/Characteristics of Thriving Groups
 - Strong local community involvement
 - Importance of long-term planning
 - Being attentive to local SAS issues/implementations (determining appropriate meeting content)
 - Maintain strong Executive Committee (reflective of local user base size, interests and organizations)



SAS Global Forum 2010

Seattle, Washington

April 11-14, 2010

0105 41-14 '10

- [SAS Global Forum Blog](#) for more information



SAS Training Sessions

- Public Courses
 - [1st semester 2010](#)
 - [2nd semester 2010](#)
- In-House Courses
- Live Web Training
 - Live Web course list & schedule can be found at <http://support.sas.com/training/us/lw/>

SUGJA Resources

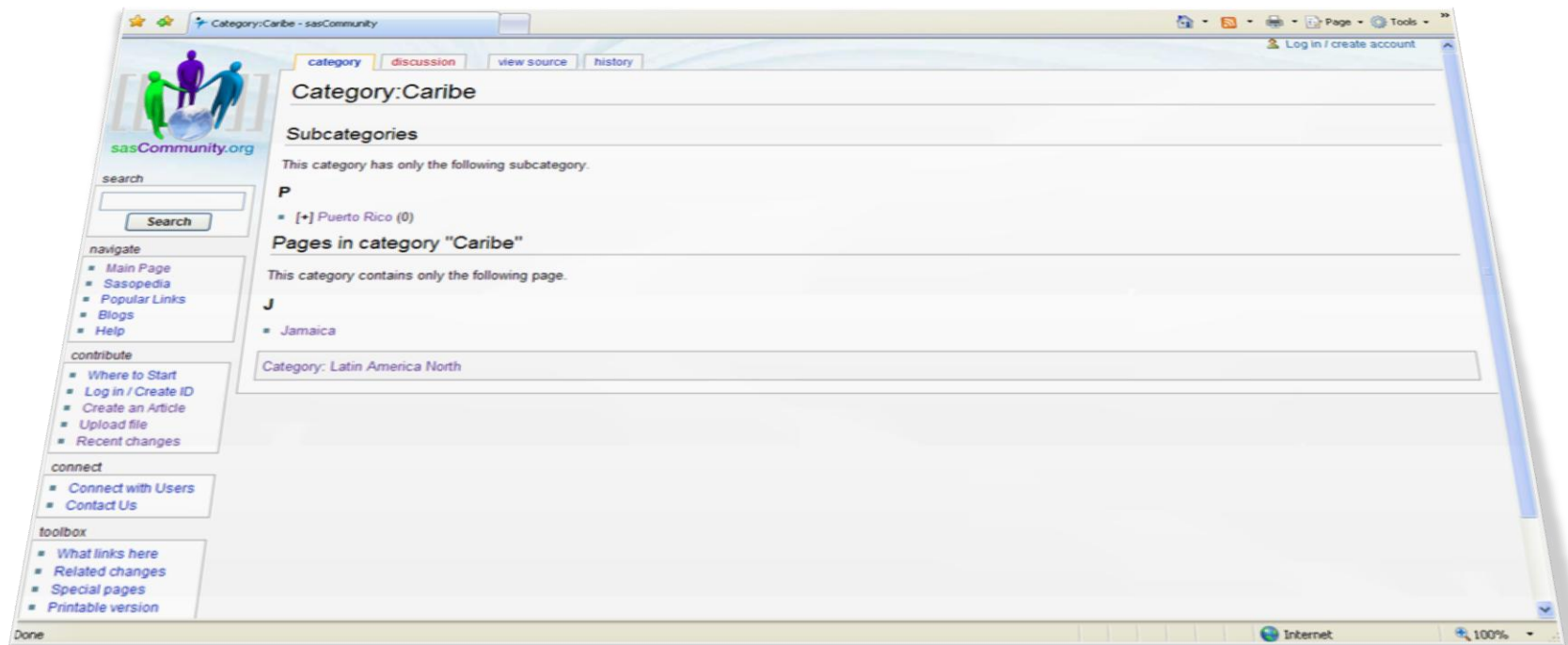
The screenshot shows a web browser window displaying the SAS website for the Jamaican User Group. The browser's address bar shows "SAS | Jamaican User Group". The page header includes the SAS logo with the tagline "THE POWER TO KNOW." and the text "Providing software solutions since 1976". A navigation menu at the top right contains links for "NOTICIAS", "GRUPO DE USUARIOS", "EVENTOS", "SERVICIOS", and "EMPLEO". A search bar with a "BUSCAR" button is also present. The main navigation bar includes "Inicio", "Productos y Soluciones", "Casos de Éxito", "Compañía", and "Soporte Técnico". The page title is "GRUPO DE USUARIOS". On the left, there is a sidebar for "Grupo de Usuarios México" with links for "Suscripción", "Formación", "Soporte Técnico", "Grupo de Usuarios Caribe", "Jamaica", and "Puerto Rico". The main content area is titled "JAMAICAN USER GROUP (SUGJA)" and contains the following text: "The bi-annual SUGJA meetings offer presentations, discussions and networking opportunities which can help Kingston-area SAS users get the most out of their SAS software." "Welcome to the Jamaican User Group (SUGJA) page." "Presentations from the meetings can be found below in the Presentation Archive." "Agenda for next meeting: Stay tuned, coming soon..." "The Executive Team:" followed by a list of roles and names: "President – Leesha R. Delatie-Budair, Statistical Institute of Jamaica", "Vice President – Raphael Fraser, University of West Indies", "Web Person – Boyd Goodin, Statistical Institute of Jamaica", "Evaluation Form Person – Frederick Gordon, Planning Institute of Jamaica", "Public Relations Person – Kayon Doctor, Statistical Institute of Jamaica", and "Contributor - Howard Hamilton, Statistical Institute of Jamaica". "Presentation Archive:" followed by a list item: "An Update From SAS – Matt Malczewski, SAS Canada (June 2009) **NEW". On the right side, there is a photo of three people in a call center setting and a "Users Group Support Staff Contact:" section with contact information for Blenda Torres: "Paseo la Reforma #500 Piso 38", "Col. Cuauhtémoc, 06500", "México, D.F.", "(55) 5000 3809", and "Blenda.torres@sas.com". Below this is a "TAKE ACTION" box with a phone icon and "52 (55) 5000 38 00" and an email icon and "usuarios@sas.com". The browser's status bar at the bottom shows "Done", "Local intranet", and "100%".

insights the Caribbean SAS Users Newsletter

- It will now be distributed by SAS LANorth
- Comprised of Techie Tips, User Profiles, Event Listings and more



SASCommunity.org



- Collaborative online community for SAS users worldwide
- Forums, Blogs, 'SASopedia', Events

Resource Summary

- SUGJA Group:
<http://www.sas.com/offices/latinamerica/mexico/support/Jamaica.html>
- General SAS Support: <http://support.sas.com>
- Insights:
http://www.sas.com/offices/NA/canada/newsletter/insights/Caribbean_winter09/email.html
- sasCommunity.org
<http://www.sascommunity.org/wiki/Category:Caribe>

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Thank You

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