

Thursday, 9th June 2005
PricewaterhouseCoopers Building
Level 10
201 Sussex Street
Sydney NSW 2001

5:15pm Registration

5:30pm What is the SAS® Management Console and how does it work?

*Adam Player, President of Quest
Team Player Pty Ltd, Sydney*

***Bio** – Adam Player, Director of Team Player Pty Ltd, currently consults for the growing SAS community in Brisbane. With 14 years SAS programming experience under his belt, Adam first started using SAS at Ansett where he worked for 11 years. From Ansett, Adam became a part of the SAS Melbourne team before leaving to take up the position of Asia Pacific Database Marketing Manager for RCI. Most recently, Adam completed a short-term stint for Bank of Queensland and EDS where he was the Senior Programmer/Consultant for the Data Warehousing team. Adam is a member of the Queensland-based, QUEST, where he has been President for the past two years.*

***Abstract** – Adam Player will demonstrate the SAS Management Console and how it fits into the SAS 9.1.3 architecture. What types of things can be done with the utility and an overview of its use and functionality.*

5:50pm Tips from the Floor

*Annelies Tjetjep, Associate Technical Specialist
SAS Australia and New Zealand*

***Bio** –Annelies joined SAS Australia in February 2005 working as an Associate Technical Support Specialist. She previously worked as a tutor at the University of Sydney and University of Technology and also a research assistant for the University of Sydney. She is the founder of the postgraduate mathematical society at the University of Sydney and also holds a Bachelor of Science Honors degree in Mathematical Statistics and Mathematics. She is currently completing her Masters of Science (Mathematical Statistics) at the University of Sydney.*

***Abstract** – Last quarter we looked at SAS tips contributed from the ANZ Technical Support Team. This time round we are going to hear from the floor: the SAS Users. These tips were contributed via email to snug@oz.sas.com. A short history of how these tips were discovered and how they may be of use to other SAS users will be discussed. Comments on the contributed tips will also be given by various members of the Technical Support Team.*

6:00pm Break

6:10pm IT Management Solutions

*Dev Mookerjee, Practice Manager for Operational Intelligence Solutions
SAS Australia and New Zealand*

***Bio** – Dev Mookerjee is the Practice Manager for Operational Intelligence Solutions for SAS Australia and New Zealand. In his sixth year at SAS, Dev specialises in work with organisations as a business consultant to jointly work towards solutions. Among other solutions in his practice, Dev manages the IT Management Solutions portfolio and the Supply Chain Intelligence Portfolio of products.*

***Abstract** – SAS IT Resource Management is an all-encompassing, enterprise-wide approach to IT service reporting. This solution enables IT to "speak" to business by aligning IT direction with the corporate bottom line, while bridging organizational gaps. And SAS IT Resource Management handles more than 1,000 sources of unique service components – a level of support provided by no other solution. This presentation is a easy overview of the solution's capabilities- with a focus on IT Service Level Management.*

6:30pm Drinks & Lucky Door Prize

Please register your attendance for the SNUG meeting by emailing us at snug@oz.sas.com
 Register online at www.sas.com/australia/usergroups/snug