

Thursday, 10th September 2009

Cliftons  
Level 24  
288 Edward St  
Brisbane

5:15pm **Registration**

5:30pm **Welcome and Intro – Michael Esposito**

5:50pm **Tips and Techniques with AMO**

*Alan Tsuji, Senior Technical Specialist  
SAS Australia and New Zealand*

***Bio** - Alan Tsuji is a member of Technical Support focusing on Platform Administration, Data warehousing and Business Intelligence, with the SAS 9 toolset. His previous roles have focused on development and application support, primarily in the insurance, banking, and finance industries. Alan has been involved in the teaching of data warehousing/Business Intelligence over the last six years.*

***Abstract** - This presentation will show a sample of tasks using SAS Add-In for Microsoft Office and how it can be used to access SAS information directly from Microsoft Office applications.*

6:20pm **Break**

6:35pm **An Introduction to SPM**

*Euan Kennedy, Manager  
Department of Communities*

***Bio** - Euan Kennedy is a SAS user with over five years' experience including roles managing and analysing data within State and Federal government agencies. He also takes the occasional consulting gig, most recently with clients in retail and government sectors. In his current role, he is managing a roll-out of the SPM solution in the Department of Communities.*

***Abstract** - There are about as many frameworks for planning and performance management as there are organisations that have them. In this presentation, Euan will provide an overview of the SPM (Strategic Performance Management) solution, focusing on the key aspect of how to model and implement a performance framework using SPM. He will also provide some ideas on how to leverage some of the many features available in the SPM solution bundle to enhance the process of managing organisational performance.*

7:05pm **Wrap up and networking drinks**

Please register your attendance for the QUEST meeting by emailing us at [quest@oz.sas.com](mailto:quest@oz.sas.com)

Register online at [www.sas.com/australia/usergroups/quest](http://www.sas.com/australia/usergroups/quest)

### Committee

**Paul Homes**  
TekEds.com

**Rachel Weldon**  
SAS Australia

**Adam Player**  
SAS Australia

**Michael Esposito**  
Suncorp

**Christy Hobley**  
Consultant