

ICT Cost Recovery with Application of Activity Based Costing / Management (ABC / ABM)

This sharing session talks about the application of ABC / ABD in an organization where ICT is operated on a Shared Service Unit, including other defined processes in the same business model. Based on **Cost Recovery** theme, audiences will be enlightened on the areas of **ICT Costing** and **ICT Charging Mechanism**, with detailed explanations on their proven implemented processes. Audiences whose businesses operating with ICT shared services or wishes to embark on this model will benefit from this session. The presentation will also highlight the application of fundamental tools and how each tool fits into the evolving ICT Cost Recovery processes.