

Gloria Pierre (Cont')

We eventually expanded to two classrooms on the 23rd floor and soon after, I transferred to an Education Specialist position. I'm still in this position, and it has evolved over the years. Presently, I liaise with students, managers and EPTO coordinators. I handle registrations, cancellations and inquiries, while promoting other Education services such as EPTO, SAS Certification and eLearning. I meet with other members of the Education team every week to determine the status of courses. Almost 12 years later, I don't feel claustrophobic anymore. My co-workers in Education are focused on providing our customers with exemplary service and top-notch courses. On a lighter side, we have fun and laugh a lot.

I was introduced to Toastmasters in 1996 as part of the training for the classroom coordinator's role. I'm still in that organization. I have honed my communication skills over the years and have had many opportunities to share my expertise.

Family: 2 kids – Janine, 20; and Stefan, 19. Janine is in her third year at Ontario College of Arts And Design studying environmental design. Stefan is in his first year studying electrical engineering at University of Waterloo.

They helped me to understand what Dr. Wayne Dyer said: “When you're green, you grow. When you're ripe, you rot.” Life is continuous learning.

Pets: none.

Hobbies: traveling, dancing.

Favourite foods: Anything without shellfish; I'm allergic to them.

My ideal weekend would be ...away from the usual surroundings and not having to rush to do anything. If I'm at home, it's to watch movies all day and not having to do anything else.

If I could be anything at all.....I would be exactly what I am now – mom, author, presenter, speaker and SAS employee. I've discovered that you can have ultimate satisfaction if you incorporate what you're passionate about with what you do everyday.

When I'm not immersed in SAS, I like meeting people in different environments and people from different cultures. I like learning from them and developing my debating skills with my kids now that they have opinions about everything.

