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## What's New at SAS

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Belinda Bank, Marketing Assistant  
SAS Canada



## SAS Global Forum

Washington DC, March 22-  
25, 2009

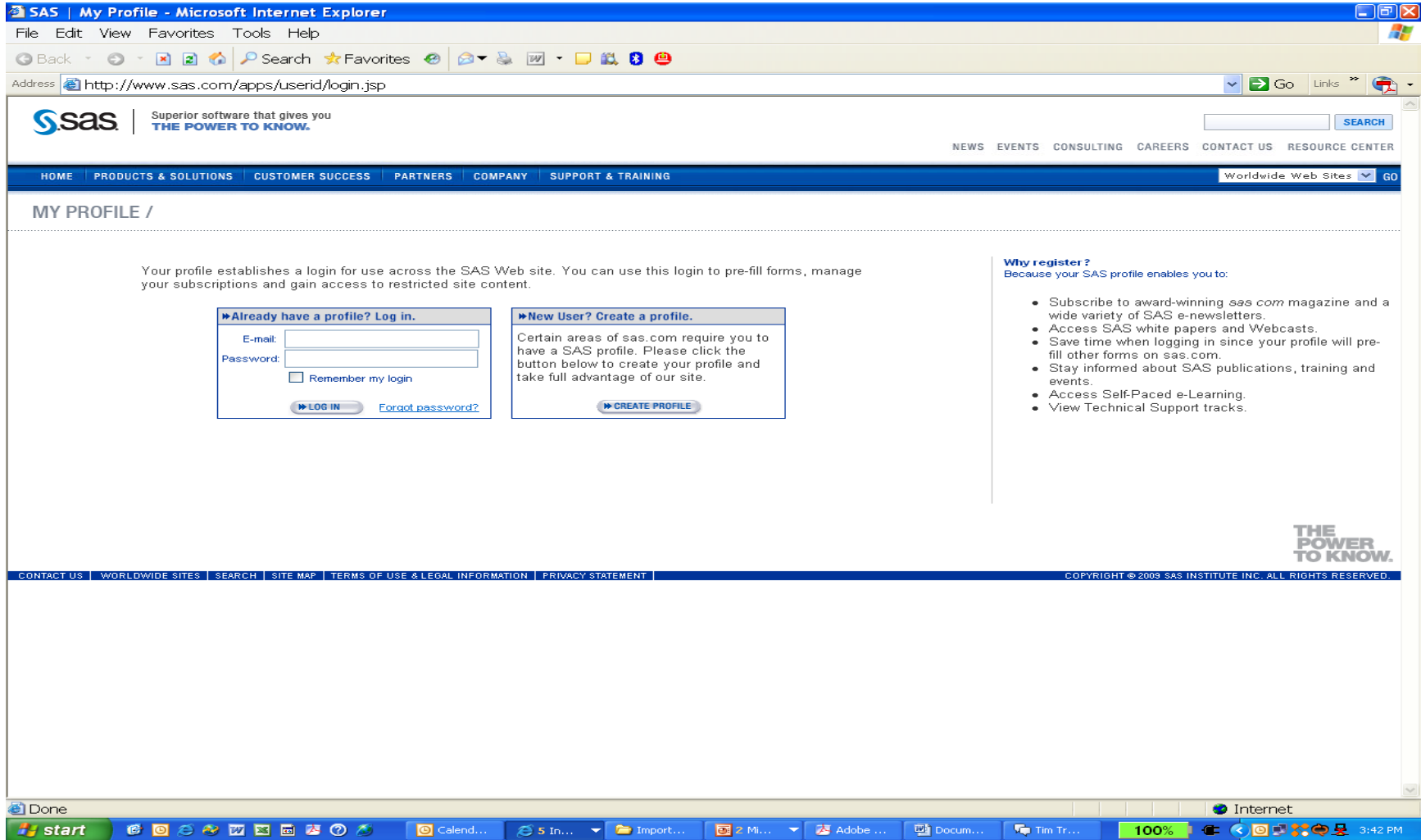
- Over 100 Canadian attendees
- Hub site for proceedings is <http://support.sas.com/events/sasglobalforum/2009/index.html>
- Social media a major component (Twitter, Blogs, CrowdVine, etc.)
- ‘Canada Night Out’ had close to 100 attendees and was a blast!
- Next up: SAS Global Forum Seattle – April 11-14, 2010
- Call for papers opens this summer

# Insights the Canadian SAS Users Newsletter

- Latest issue (to be released at the beginning of May): major SAS Global Forum and 9.2 focus
- Delivered to your email 3 times a year
- Available by subscription through My Profile
- Comprised of Techie Tips, User Profiles, Event Listings and more



# Your SAS Profile



SAS | My Profile - Microsoft Internet Explorer

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Address http://www.sas.com/apps/Userid/login.jsp

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## MY PROFILE /

Your profile establishes a login for use across the SAS Web site. You can use this login to pre-fill forms, manage your subscriptions and gain access to restricted site content.

**▶ Already have a profile? Log in.**

E-mail:

Password:

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**▶ LOG IN** [Forgot password?](#)

**▶ New User? Create a profile.**

Certain areas of sas.com require you to have a SAS profile. Please click the button below to create your profile and take full advantage of our site.

**▶ CREATE PROFILE**

**Why register?**  
Because your SAS profile enables you to:

- Subscribe to award-winning *sas.com* magazine and a wide variety of SAS e-newsletters.
- Access SAS white papers and Webcasts.
- Save time when logging in since your profile will pre-fill other forms on sas.com.
- Stay informed about SAS publications, training and events.
- Access Self-Paced e-Learning.
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# SAS 9.2 Wave 2

- Wave 1 last spring (Base SAS, GRAPH, STAT, etc)
- Wave 2 will include SAS DI & BI Server (Enterprise), SAS Metadata Server, mid-tier infrastructure pieces (e.g., SAS Integration Technologies), and solutions such as Enterprise Guide 4.2
  - To be secured through Electronic Software Delivery
  - Timeline: initial shipments in March, general availability by late April
  - Contact Tech Support for site-specific details or go to <http://support.sas.com> and look in 'Consulting Services' to help facilitate an assessment of 9.2 readiness
- Detailed presentation to be offered at Fall User Groups

# SAS Canada Spring Training Sessions

- **Public Courses**

- The **July to December 2009** schedule is currently being finalized and will be available on the website early May.
- Check the website: <http://support.sas.com/training/canada>

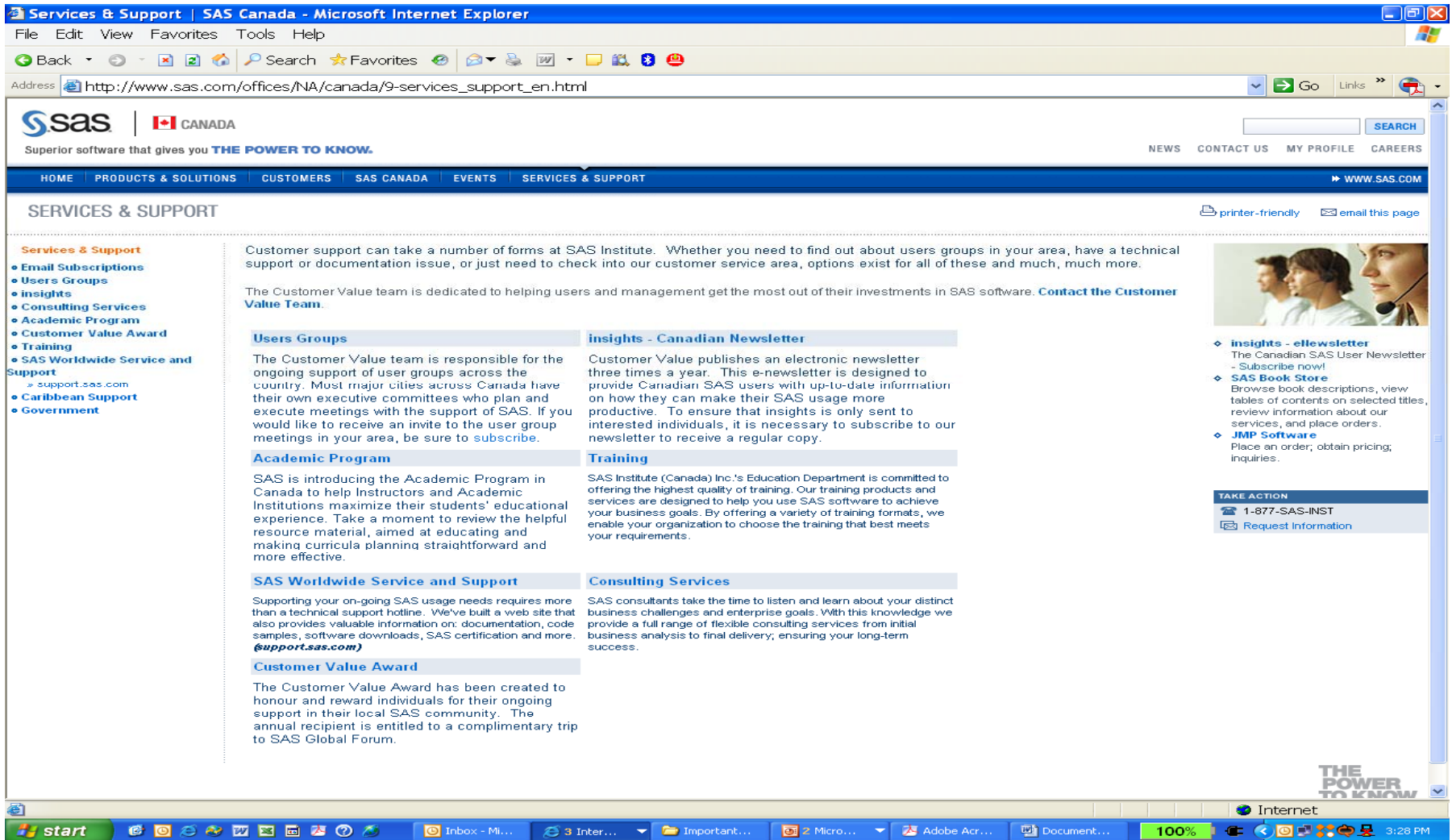
- **In-House Courses**

- **Live Web Training**

- Using a Web browser and telephone, an expert SAS instructor will guide your learning and answer your questions in real-time <http://support.sas.com/lw>
- e-learning: Self-Paced e-Courses, e-Lectures and free tutorials. <http://support.sas.com/elearn>

- **15% USER GROUP ATTENDANCE  
DISCOUNT: Code 09UG15**

# SAS Customer Value



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 • Caribbean Support  
 • Government

Customer support can take a number of forms at SAS Institute. Whether you need to find out about users groups in your area, have a technical support or documentation issue, or just need to check into our customer service area, options exist for all of these and much, much more.

The Customer Value team is dedicated to helping users and management get the most out of their investments in SAS software. **Contact the Customer Value Team.**

**Users Groups**  
 The Customer Value team is responsible for the ongoing support of user groups across the country. Most major cities across Canada have their own executive committees who plan and execute meetings with the support of SAS. If you would like to receive an invite to the user group meetings in your area, be sure to [subscribe](#).

**insights - Canadian Newsletter**  
 Customer Value publishes an electronic newsletter three times a year. This e-newsletter is designed to provide Canadian SAS users with up-to-date information on how they can make their SAS usage more productive. To ensure that insights is only sent to interested individuals, it is necessary to subscribe to our newsletter to receive a regular copy.

**Academic Program**  
 SAS is introducing the Academic Program in Canada to help Instructors and Academic Institutions maximize their students' educational experience. Take a moment to review the helpful resource material, aimed at educating and making curricula planning straightforward and more effective.

**Training**  
 SAS Institute (Canada) Inc.'s Education Department is committed to offering the highest quality of training. Our training products and services are designed to help you use SAS software to achieve your business goals. By offering a variety of training formats, we enable your organization to choose the training that best meets your requirements.

**SAS Worldwide Service and Support**  
 Supporting your on-going SAS usage needs requires more than a technical support hotline. We've built a web site that also provides valuable information on documentation, code samples, software downloads, SAS certification and more. ([support.sas.com](#))

**Consulting Services**  
 SAS consultants take the time to listen and learn about your distinct business challenges and enterprise goals. With this knowledge we provide a full range of flexible consulting services from initial business analysis to final delivery, ensuring your long-term success.

**Customer Value Award**  
 The Customer Value Award has been created to honour and reward individuals for their ongoing support in their local SAS community. The annual recipient is entitled to a complimentary trip to SAS Global Forum.

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 The Canadian SAS User Newsletter  
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**JMP Software**  
 Place an order; obtain pricing; inquiries.

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# Winnipeg User Group Resources

SAS Canada: Winnipeg - Microsoft Internet Explorer

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Address: [http://www.sas.com/offices/NA/canada/9-services\\_support/214-customer\\_value/79-canadian\\_user\\_groups/275-winnip](http://www.sas.com/offices/NA/canada/9-services_support/214-customer_value/79-canadian_user_groups/275-winnip) Go Links


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**Services & Support**

- **Email Subscriptions**
- **Canadian User Groups**
  - Halifax (SHRUG)
  - Quebec City
  - Montreal (MONSUG)
  - Montreal Business Analytics...
  - Ottawa (OASUS)
  - Ottawa Platform (OPUS)
  - Toronto (TASS)
  - Canadian ABM Users Group
  - Toronto Data Mining...
  - Health Users Group
  - GHSUG (Golden...)
  - **Winnipeg**
  - Saskatoon
  - Edmonton
  - Calgary
  - Calgary Risk Advisory...
  - Vancouver
  - Victoria
  - Whitehorse
  - Support
  - Definitions and Guidelines
  - Techie Tips
  - Executive Resources

**WINNIPEG SAS USERS GROUP**

The bi-annual Winnipeg Users Group meetings offer presentations, discussions and networking opportunities which can help Winnipeg-area SAS users get the most out of their SAS software.

**Previous Meeting:** About 40 SAS users attended the November 12th Winnipeg SAS users group at the University of Manitoba. Presentations included 'An Introduction to Statistics' (using NHL Hockey Data) by Education Program Manager Tim Trussell of SAS Canada, as well as Craig Kasper giving a follow-up to his Spring 2008 SQL presentation with 'More On the SQL Procedure'.

Thanks again to all our presenters, and to all who attended.

**Our Next Meeting:** You can [register here](#).


**Meet the Executive**

Two members of the Executive Committee are stepping down this year. We would like to encourage any interested parties to volunteer to join.

**Randy Roller**, University of Manitoba  
**Grace Musto**, Cancer Care Manitoba  
**Marina Yogendran**, University of Manitoba

**Get involved...**

Randy and the Executive Team are looking to build an enthusiastic and dedicated team representing the



- ◆ **Canadian Users Group Support Staff Contact:**  
 Matt Malczewski Users Group Program Manager 280 King Street East Toronto, ON Phone (416) 307-5000 Fax (416) 363-5399
- ◆ **insights - ellenewsletter**  
 The Canadian SAS User Newsletter - [Subscribe now!](#)
- ◆ **SAS® Global Forum**  
 SAS Global Forum 2009 March 22 - 25, 2009, at the Gaylord National Resort in Washington, DC.

**TAKE ACTION**

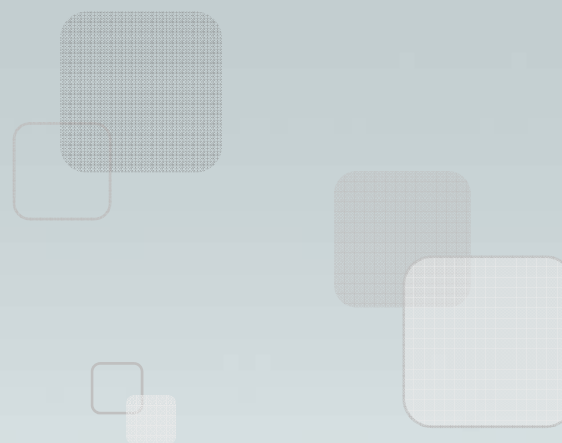
[1-877-SAS-INST](#)

[Request Information](#)

Done Local intranet

# Resource Summary

- **Winnipeg User Group:**  
[http://www.sas.com/offices/NA/canada/9-services\\_support/214-customer\\_value/79-canadian\\_user\\_groups/275-winnipeg\\_en.html](http://www.sas.com/offices/NA/canada/9-services_support/214-customer_value/79-canadian_user_groups/275-winnipeg_en.html)
- **General SAS Support:** <http://support.sas.com>
- **SAS Global Forum Resources:**
  - **NetVibes:**  
<http://www.netvibes.com/sasglobalforum09#Welcome>
  - **Proceedings:**  
<http://support.sas.com/resources/papers/proceedings09/TOC.html>
- **SAS Profile:**  
<http://www.sas.com/apps/userid/login.jsp?logout=true>



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## Thank You

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