SAS Service Offerings for

SAS® Grid Computing

Helping you build a grid environment that's modern, flexible and forward-looking.

Expert Exchange on SAS® Grid Manager
Tune Up on SAS® Grid Manager

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THE POWER TO KNOW®

Expert Exchange on SAS® Grid Manager

We'll put your SAS® grid implementation on the path to success.

Overview

You need a SAS grid environment that can grow with your organization. In the Expert Exchange on SAS Grid Manager, our experienced SAS consultants partner with you to design a grid architecture that meets your analytical needs and provides a flexible foundation upon which to grow.

We provide guidance on critical topics such as monitoring and managing your environment for efficient utilization and high availability, along with administrator and end-user training to speed the software adoption process and accelerate the return on your investment.

What you get with the Expert Exchange on SAS® Grid Manager

SAS Consulting® services, including:

- **SAS Grid Architecture Workshop.** The first step of your grid implementation, the workshop centers on constructing a detailed architecture to provide a solid foundation for future growth.

- **Grid Implementation Road Map Document.** Outlines the complete scope of work for the installation and configuration of SAS Grid Manager in your environment.

- **SAS Grid Architect.** Provides consulting and knowledge transfer on topics such as:

  – SAS 9.4 platform and SAS Grid Manager architecture and requirements.

  – High availability, scalability and enhanced throughput.

  – Monitoring and managing the environment, usage monitoring, workload distribution and compute resource allocation for efficient utilization.

  – Storage and I/O optimization.

  – Security requirements.

  – Ongoing grid administration support. Forty hours of remote consulting support that you can use for knowledge transfer on SAS grid architecture, administration and advanced grid topics.

SAS® training:

For End Users
- **Using SAS Client Applications With SAS Grid Manager e-course.** Complete the e-course at your own pace in advance of the mentoring service. Afterwards, use the e-course as a just-in-time, how-to reference.

- **One-day mentoring service** on end-user topics that you specify. Mentoring follows completion of the e-course and addresses questions specific to your environment and use cases.

For Administrators
- **Two seats in the instructor-led course** *SAS Grid Manager: Administration*, delivered at a SAS training center.

This offering may be modified based on individual customer needs.

For more information, visit us at **sas.com/services-grid**, call 1-800-727-0025 or contact us at **sas.com/contact**.

Tune Up on SAS® Grid Manager

We'll tune your SAS® grid environment for your changing business needs.

Overview

You know that regular checkups are important for staying healthy. When was the last time you checked on the health of your SAS grid environment?

Dramatic, unplanned increases in user and application volume can degrade the performance of your SAS grid environment. Managing your environment to keep pace with changing business requirements is key to ensuring that it continues to run efficiently.

In the Tune Up on SAS Grid Manager, our experienced consultants partner with you to assess your current grid environment. We'll identify opportunities for improving performance, scalability and resource utilization, and provide administrator and end-user training to help you manage and deliver a grid environment that will help you stay ahead of the future.

What you get with the Tune Up on SAS® Grid Manager

SAS Consulting® services, including:

- **SAS Grid Architecture Workshop.** The critical step for identifying improvement opportunities in your existing grid environment.

- **Grid Findings and Recommendation Document.** Outlines opportunities for improving performance, scalability and resource utilization, along with the complete scope of work for implementing the proposed recommendations.

- **SAS Grid Architect.** Provides consulting and knowledge transfer on grid platform administration, tuning and configuration issues.

SAS® training

For End Users

- *Using SAS Client Applications With SAS Grid Manager e-course.* Complete the e-course at your own pace in advance of the mentoring service. Afterwards, use the e-course as a just-in-time, how-to reference.

- **One-day mentoring service** on end-user topics that you specify. Mentoring follows completion of the e-course and addresses questions specific to your environment and use cases.

For Administrators

- One seat in the instructor-led course S*AS Grid Manager: Administration*, delivered at a SAS training center.

This offering may be modified based on individual customer needs.

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About SAS

SAS is the leader in business analytics software and services, and the largest independent vendor in the business intelligence market. Through innovative solutions, SAS helps customers at more than 75,000 sites improve performance and deliver value by making better decisions faster. Since 1976 SAS has been giving customers around the world THE POWER TO KNOW®.

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