

Health Care Plan ID Cards

Insurance identification cards are sent to employees upon enrollment in the SAS Health Care Plan. ID cards will be mailed to your home address by the middle of the month in which coverage goes into effect.

All participants will receive **two sets of cards**:

1. Medical ID cards from Blue Cross Blue Shield of North Carolina;
2. Prescription ID cards from PharmAvail (Dental and Vision information can be found on the back of this card).

Member ID Number Information

In order to safeguard your privacy, ID cards will not include your social security number, but will instead include unique member identification numbers. When accessing health care services or to complete claim forms for reimbursement, you may choose to use either your unique member number or your SSN.

BCBSNC (Medical): The member ID that will appear on your card is a number generated by BCBSNC which will start with the alpha prefix of **SADW**.

UMR (Dental): Your Member ID is your SSN or your Oracle ID number. Your Oracle ID can be found in the Oasis Self-Service application. Follow these steps to access your Oracle ID: Oasis Self-Service>SAS US Employee Self-Service>Payslip Information>Payroll Information. Your Oracle ID is located under Employee Name on the Payroll Information screen.

PharmAvail (Prescription): The member number that will appear on your ID card is your SAS Employee ID number. Vision and dental eligibility information will be listed on the back of your prescription card.

VSP (Vision): Eligibility can be confirmed by your SAS Employee ID number OR your name, date of birth, and last four digits of your SSN. It is important that you inform vision providers up front that you are a VSP member.

REPLACEMENT CARDS

If additional or replacement insurance identification cards are needed, you can request cards directly from BCBSNC or PharmAvail, using the contact information below:

BCBSNC: 1-877-258-3334, or www.bcbsnc.com

PharmAvail: 1-800-933-3734 or www.pharmavailbenefits.com alternately, to request a set of cards without registering online, you can simply email your name and SAS Employee ID number to info@pharmavail.com.